swissôtel
DAMIAN JASNA

WELCOME

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Guest Room Directory and Essential Information

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Rooms, studios, and apartments

The rooms and apartments embody the essence of mountain apartments in the premier Slovak ski resort. Your room features an intelligent room controls. Kindly familiarize yourself with its controls, they are detailed at the end of this document.

Faucets: Regulate the water temperature by gently rotating the faucet control horizontally.
Pull the control lever towards you to initiate the water flow.

The minibar is for extra charge. Any consumption during the stay must be settled at the reception on the day of check-out.

Equipment:

- bathrobes, slippers, hygienic products, kettle, Nespresso
- Swiss service, 24/7
- Turn-down service available upon request from 6:00 PM to 9:30 PM.
- The safe is located in the closet, accompanied by instructions for its operation.
- The pillow menu provides the opportunity to select the pillow that meets your preferences the best.
- Press Reader: - Scan the QR code to download the application for accessing newspapers and magazines from around the globe.

To promote sustainability, you may skip the room cleaning by selecting the "DO NOT DISTURB" button or by pressing the "MAKE UP ROOM" button and:

- Changing bed linen - position the paper wheel located by the bed onto the bed.
- Replacing towels - place towels on the bathroom floor.

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Wi-Fi (common areas and rooms)

Wi-Fi: DAMIAN_GUEST, password: dmn40651

Safety

Refrain from entering areas designated as off-limits.
Do not leave your children unsupervised. Specifically, ensure that minors do not access the balcony without adult supervision. All dogs must be leashed within the hotel premises. Dogs are prohibited in restaurants, shops, and Pürovel Spa & Sport. In certain apartments, a safety screen is installed in front of the fireplace to prevent accidents.

Parking and elevators

Parking is prohibited in front of the emergency exits and the main entrance of the hotel.
For your convenience, please utilize the valet parking service.
Parking in the garage: 20 EUR/day; please adhere to the traffic signals.
Parking in the hotel vicinity: 15 EUR/day. The elevator from the garage will transport you to the reception (button G) and to your designated floor.
PH button - 7th floor - penthouse floor.
Button ✶ - 8th and 9th floors - Pürovel Spa & Sport

Smoking and cleanliness

Smoking is permitted only in front of the main entrance and within the Cigar Lounge. All other areas are designated as non-smoking (penalty for non-compliance: 250 EUR).
Please maintain cleanliness in the hotel vicinity. Pet owners are accountable for their animals' waste. A trashcan is installed at the corner of the hotel building.

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24/7 reception

When consuming services on a hotel bill, a credit card guarantee is mandatory.
Please review and sign the receipts from outlets. We kindly request that you register all individuals in your reservation. Upon checkout, settle all charges for consumed services and return keycards.

Check-in: from 3:00 PM (from 11:00 AM subject to availability with an additional charge of EUR 50).
Check-out: by 11:00 (by 15:00 subject to availability + 50 EUR surcharge.)
Drop-off box: To expedite your hotel check-out, please utilize the express check-out option. Deposit your room key in the designated box. Remember to provide your email address for invoice delivery.
Kindly use the designated depot room for your sports equipment.

Please reach out to the reception if you have inqieries about:

- luggage room,
- regarding leisure activities at the resort and its vicinity,
- lost and found items,
- any additional information you would require.

Hotel Dining Quarter

- Breakfast

Hotel restaurant - located on the ground floor, next to Lobby bar,
- open from 7:00 to 10:00 (weekends and public holidays until 11:00)
- buffet, option to order from the à la carte menu for an additional fee

- Dinners

Hotel restaurant - 18:00 to 21:00
- buffet/served menu
- option to order items from the Steak menu for an additional charge

Bars and Restaurant Snowbeer

- Lobby bar - open from 9:00 to 22:00. Library and Kids corener area accessible.
  - billiards, poker, card games, and chess in the Game Lounge (located above the Lobby Bar)
- Snowbeer Restaurant - open from 12:00 to 23:00 (last food order at 22:00)
  - à la carte menu
  - children's cinema/adult cinema (on-site screening program)
  Shuffleboard, darts, and table football are available.
- Bowling - from 12:00 PM to 11:00 PM
  - 15 EUR/hour from 12:00 to 17:00, 25 EUR/hour from 17:00 to 23:00
  Bowling shoes available; the final entry is at 10:00 PM.
- Sky Bar - open from 9:00 a.m. to 9:00 p.m., adjacent to Pürovel Spa & Sport
  - Vitality snacks

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In-Room Dining

Available daily from 12:00 PM to 10:00 PM

Commercial district

Stay informed about current promotions and the operating hours of each store at place.

Pürovel Spa & Sport

- Swimming pools and family sauna: 9:00 to 21:00 - 9th floor
- Adult Zone: (12+): saunas, hot tubs, and emotional showers available from 3:00 PM to 9:00 PM - please respect the swimsuit-free policy.
- Children between the ages of 3 and 12 may access Pürovel Spa & Sport only when accompanied by an adult.
- Massages: available from 9:00 to 21:00, with reservations on the 8th floor starting at 9:00.
- A confirmed massage appointments are non-cancellable.
- Fitness: 6:00 to 22:00. Kindly wear sports footwear.

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Leisure activities with children – "Swiss"

- Kids club: Open from 9:00 AM to 8:00 PM (located at the end of Gallery)
- Kids corner at Lobby Bar
- Kids corner of Snowbeer restaurant

We ask that you follow the established rules in these areas, the rules are located at place.
The children's program is situated in the playroom designated for children.

Privacy and Silent hours

To avoid any disturbances, including the cancellation of cleaning services, activate the red light on the door by pressing the "DO NOT DISTURB" button.
Quiet hours: 10:00 PM to 6:00 AM.

Dress Code

A smart casual dress code is suggested for the Lobby Bar and the hotel's restaurants, particularly during evening dining.

Contacts on the room telephone


Swiss Service
- Available 24/7


Restaurant


Emergency


Housekeeping


In-room dining


Wake up Call

Intelligent system management

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Activates the lighting.

Switches off the lights.



Activate the night lamp/increase the luminosity.

Deactivating the night lamp or diminishing the light intensity



Activates daytime running light mode.

Activates night light mode.



Draws the curtains open.

Draws the curtains clsoed.

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- Press to signal the request "SKIP CLEANING." (frame illuminates in red)

Long-pressing any option will annul the previous selection.

- Press to request ROOM CLEANING (frame emits a blue glow)



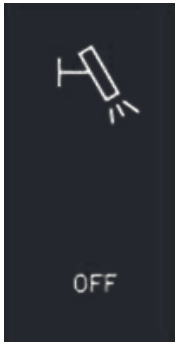
Activates the lights and amplifies their intesity

- Switches off the lights and/or adjusts their intensity/switches off the reading lamp



- Activates fogging glass in the restroom

- Disables the fogging of the bathroom glass (transparent glass)

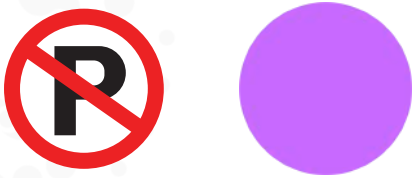


Activates the lamp. for reading

Switches off the lamp for reading

Parking

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	Available space	The location offers complimentary parking.
	Spot occupied	The location is currently occupied.
	Private parking facility	Privately owned property; parking is not permitted.

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